opentext™

OpenText™ Axcelerate™ Collection Services, powered by EnCase™

An expert team with industry gold standard forensic technology to collect evidence defensibly

Widespread coverage across the US and EMEA

Trusted, EnCE-certified collection professionals

Teams deployable **within 24 hours**

Award-winning, state-of-the art collection technology

Flexible **on-site and remote** collection from a wide range of data sources

Standardize and simplify the collection process with trusted expertise

When litigation hits, organizations must identify, hold and collect data quickly and reliably. This is easier said than done with a diverse corporate ecosystem of devices, file formats and office cultures. Now organizations can simplify, standardize and streamline collections with managed collection services directly from the leading technology developers behind EnCase and Axcelerate.

Axcelerate Collection Services can manage the entire collection process, from scoping to physically connecting devices, all the way through to processing data for review and analysis in OpenText™ Axcelerate™ OnDemand. This means no more worrying about sourcing the right connectors or managing challenging custodians. The collections team arrives on site with a forensic kit containing all the state-of-the-art hardware and software necessary for successful, defensible data collection.

A true one-stop shop

With a proven track record of success, OpenText forensic collection professionals have deep industry expertise and can scope out your project with confidence and answer any questions: How much data is there for preservation and collection? What was the process in comparable projects? What tools will yield the best results?

Our expert consultants arrive on-site to perform collections in a defensible and forensically sound manner using the award-winning EnCase software and hardware. Our expert team is experienced at managing complex, fast turnaround projects—e.g. 80 devices and 40 custodians in one week—successfully and with full audit trails.

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Total accountability for your collection process

As the creators of EnCase and Axcelerate, OpenText knows that evidence integrity is critical. Decades of experience and disciplined internal processes enable us to defensibly track, store and archive ESI. From the time your data is captured until it is produced, it is consistently tracked and audited with clear ownership and accountability.

When the OpenText team collects and stores evidence, we verify and validate. OpenText can generate bit-for-bit forensic images of the hard drive itself or conduct targeted collections generating a logical forensic image according to project needs. Axcelerate Collection Services generates an MD5 hash, assuring the integrity and admissibility of the ESI collected.

The end-product is delivered as EnCase Evidence Files (E01 or L01) ready for processing, review and analysis. OpenText can help with next steps too, managing ingestion into Axcelerate and handoff to the OpenText Professional Services team. Keeping a project within the OpenText service platform ensures a seamless experience throughout collection, hosting, review and production.

Find out how OpenText's expertise makes a difference on your next project. Contact your OpenText Discovery account executive to learn more about Axcelerate Collection Services, powered by EnCase.

The most trusted collection technology

"We decided to go with OpenText™ EnCase™ because it was the name to go with in the collection field. It was something that we knew was legally defensible so we wouldn't be questioned about how we got the data and how we transferred data to other parties."
SolarCity

Technology, tools and training

Forensic kits

- Laptops pre-loaded with the latest EnCase and Axcelerate software
- TX1 Tableau Forensic Imager devices maintained with the latest firmware
- Accessories, adapters, cables, connectors and dongles

Capabilities

- Forensic kits can collect anything from SATA, USB, PCIe, SAS, FireWire, ethernet, mSATA, M2 drives, SDD, all standard hard drives, tablets, mobile phones and cloud-based storage

Certifications

- EnCE Certified
- Axcelerate Certified

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